

ShakeOut Survey

Results Overview



Date: 11/24/2008 8:19 AM PST
 Responses: Completes
 Filter: No filter applied

#	Response
11.	Please tell us more about the aspects of the drill or communication about the drill that did not work well in your opinion.
1	alarm did not went off until 45 minutes after they said it was safe to come back
2	I never heard the alarms. There are no good outside alarms systems near the temporary buildings in between A South and the Rec Center
3	as soon as the announcement ended, people immediately walked towards the stairway, not waiting for clearance from building marshall.
4	The alarms kept ringing for almost an hour after the drill was over.
5	No emergency notification was sent to my cell phone during or after the drill.
6	There needs to be clarity regarding where employees should go after they evacuate and there should be better training at the division level
7	email, phone call, and text messages from ConnectED took to long to reach people.
8	Our location could not hear the notification speakers sounding.
9	As mentioned prior, the students in the front area of LH 114 (A&R) were not all cooperative.
10	My department was out of the loop due to lack of alarms and delayed communication via phone and email.
11	I feel the building marshals need to be more vocal and instruct people to keep moving forward and get 150 ft away from the buildings.
12	n/a
13	No response from the students. Was the drill not advertised as widely to students?
14	none
15	It was difficult to hear the announcement. I was on a phone call and didn't even realize the drill had begun.
16	The stairwells were really full (College Park)- if it was a real emergency, it would probably help to have more personnel - maybe at each floor, keeping people moving, etc.
17	I would have liked to be present for the drill. Perhaps administer the drill at several different time periods or days in a semester. This would also benefit students.
18	The lights and evacuation "voice" kept up for a long time after the drill was over. Twas quite annoying and distracting and I couldn't concentrate on work.
19	students not adhering to directions of building marshals
20	Wanted to witness our (few) rotten employees getting yellow carded.
21	P.A. system need improvement especially in College Park
22	Know one knew how far away 150 ft was from the building.
23	I received an e-mail message half an hour after the drill was over. There doesn't seem to be any point to this.
24	There is always a backlog of students exiting via the stairwells of MH - Would the outside stairwells be safe in the event of a severe earthquake? Is there a way to shut down the escalator and make that an additional exit - in both directions?
25	Student participation...many thought it included everyone but them and chose to disregard the drill until asked to evacuate.
26	People moving far enough away from the building.
27	Faculty and staff did not know which was a closer exit route for them and how far from the building they needed to go.
28	Communication with the students to prepare them on what to do and what was going on, and the importance of it was not thorough.

29	I didn't see signs or personnel in my immediate area (MH-133), but did see them outside. If we weren't all so well prepared, perhaps we would have, but it seemed they should have been a bit more visible in the corridor ushering people out or directing traffic flow.
30	Not sure that the simulated time for holding on was necessary.
31	Once again, students, staff and faculty were not asked to stand 150 feet away from the building.
32	I think it went very well.
33	I heard that a lot of faculty deleted their emails and were not aware of what to do when the drill happened.
34	initial statement too quiet; alarms went on too long after, was difficult to conduct 10am classes
35	Some students and faculty were still pretty close to the building.
36	some did not take it serious because it was a drill and not the real thing.
37	Stated previously - people were not moved away from the buildings.
38	I'm sure you're aware that the alarm system continued after the conclusion of the drill.
39	Again--volume of spoken message over speaker system was a little low
40	I heard that the speaker system malfunctioned in room PA-294, so that the tap class in there did not hear the announcement of specific instructions to follow. Also, there is no heavy furniture in that classroom (a dance studio) so more specific instruction for an earthquake scenario in such classrooms would be helpful.
41	The speakers, as I mentioned before. Also, not sure if we were supposed to see anyone come by to check our area but we did not.
42	I did not receive a text message on the cel phone number I have in the system, but instead, on the one that used to be in the system. Yes, I contributed this feedback after 7/29/08.
43	I could not attend any meetings or rallies due to my work schedule
44	Everything seem to work well.
45	I did not think the sound system was loud enough, or the 'sirens' in a real emergency.
46	the automatic speaker that continued on and on....
47	I think it would be a good idea to paint signs on the ground of the parking lot that indicates for each floor where they should meet during an emergency.
48	Students otherwise engaged, wearing earphones, talking on their phones, using computers seemed to ignor the drill until prompted to comply
49	Unfortunately, it appears the drills are always scheduled around mid-term exams. I'd like to see if they can be schedule earlier in the semesters.
50	I received a cellphone call at 10:15, long after the alarm, while driving to campus. Of two classes in late morning and earrly afternoon, no one had received a call. At College Park, students reported that a "guy in an orange vest" could not communicate in English about why she could not go into the building when she arrived on campus while the drill was underway; and others reported that one of the female monitors was shouting at people and not acting in a calm, rational manner.
51	Please see the earlier comment I made about the alarm system remaining on at the conclusion of the drill.
52	When people evacuated, they stayed right outside the building and at MJ's instead of going to the parking lot.
53	For most participants this was just another fire drill. It proved we could stay still or dive under desks and then evacuate buildings. There's simply no way to simulate the conditions of an earthquake.
54	Once we made it outside there was little guidance or instruction. People just more or less tood around.
55	Clearing the persons away from the building may need more support (one person is not enough) though this was easier as other floor captains reached ground level and could help in directing persons out and away from building. Bullhorn is essential if you want to be heard above the crowd and other noise. Afterwards, could hear somewhat the announcement to go back in but alarms continued after re-entry to building.
56	Unable to hear through the speakers for clear directions.
57	I think the drill should have been more "aggressive" -- sort of a "scared straight" scenario, so that the seriousness of evacuation procedures sunk in.
58	Upon exiting McCarthy Hall, students and even some staff did not know where 'south' was... The evacuation signage clearly states to evacuate to the lawn area south of DBH, and inside MH, people were directed to this location by the Building Marshalls. However, once people actually exited the building (MH), many seemed lost or confused, some went north, some east towards Langsdorf Hall, while others milled about close to buildings until they had to be asked to move.

59	none noticed
60	I was off campus. I'm not sure how helpful it is for me to get a phone call at home telling me there's an emergency on campus, if I'm getting a text message as well. I suppose it doesn't hurt, though.
61	I agree that email is a reasonable means of communicating information to staff and faculty. Of course there will always be people who don't pay attention to these message. Perhaps there's some sort of mandatory training that can be set up? Maybe make it part of new faculty/staff orientation? For example, we have to up date driving or lab safety training every so often why can't there be some sort of emergency training everyone needs to take (perhaps online)?
62	not present
63	students making too much noise and not going 150 feet from the buildings
64	NONE
65	The rule to move 150 feet away from buildings is not practical at CSUF. We ought to have alternative rules (that need to be ENFORCED) to keep everyone on grassy areas away from buildings and emergency vehicle paths. Students also need to be informed about the building marshals and their responsibilities...which means that faculty must be informed about them so that they can disseminate that information to their classes.
66	difficult to keep track of e-mails and many items.
67	The volume of the announcement should be louder.
68	students walking close to building while go from one area of campus to other; ie walkway on west side of EC building
69	I arrived as buildings were being evacuated and I didn't know what to do.
70	Quite a few students, although knowing what to do regarding evacuation etc., were totally unaware of the event until it happened. How they missed Mondays prep. day I am totally confused. As I seldom read the Daily Titan unaware if they ran articles over a week or two. Should if they did not. Again something sent to students e-mail might be advisable every semester. Give them knowledge of importance of the need for drills. And of course the malfunctioning of the resetting of the alarm reeeeeeally did not work well for anyone!
71	Constantly ringing alarm that didn't allow classes to resume once the drill was over.
72	Exact evacuation locations need to be more clearly stated
73	<ol style="list-style-type: none"> 1. Could not hear the speaker announcement in several areas of the campus because there aren't any speakers. 2. Was told some of the speakers had a lot of static and could not be understood. 3. There wasn't any communication with the Physical Plant staff once they checked in at Physical Plant, as to what they could do or what was happening as different scenarios were being dealt with by the managers and emergency personnel. 4. No message or call on the campus cell phone.
74	none
75	Actual drill waiting for more information
76	Phone notification system did not work.
77	No response personnel on site.
78	Students sitting in the library did not follow procedure, i had to speak loud to them so that they would evacuate the building.
79	The all clear to return to the building could not be heard in the parking lot. Building marshals provided the information
80	please see above
81	Didn't really see a real emergency personel presence
82	The warning alarm continues to blare for 35 minutes after the drill was concluded.
83	The large number of students crowding the outside stairwell of McCarthy Hall made evacuation very slow; I don't know what can be done about this though.
84	Alarms and notification in our area (Northwest campus) and lack of an effective building marshal
85	Mentioned above. Lack of explicit direction about how to safely exit students. Should we assume that internal stairwells are unsafe? Overcrowding for exits was dangerous for students.
86	Outside speakers are inadequate, especially when factoring in the background noise of the crowds and the freeway.
87	notification system is mulfunctioned
88	No one but the custodial staff knew anything,where to go and what to do.I feel that because of the high voltage electric lines and the tall trees our meeting area my be unsafe

89	People in the T buildings had no idea the drill started or ended, there needs to be more communication for the people in the T buildings
90	The alarms did not re-set in a timely fashion.
91	See previous remarks
92	see previous
93	it took a long time to get McCarthy Hall evacuated--just shear numbers
94	The building and floor marshall's did not communicate with us prior to the drill. They were difficult to find and meeting places were not identified ahead of time.
95	Depts. relied exclusively on campus communication. No direct communication from depts.
96	the loudspeaker system was not functioning properly as it was difficult to hear anything coming from the speakers.
97	NO communication received in my building except the cell phone and email notice after the event.
98	My office had two doors (closed) between our staff and the speakers that described the quake effects and action to take. Some co-workers were not even aware of the drill until I called to them from under my desk. We might be able to keep certain doors open from now on to better hear alarms.
99	The alarms continuing after the drill.
100	Evacuation routes and meeting places should be planed better so that multiple buildings are not exiting in the same direction. Each building should evacuate away from the center of campus and have seperate designated meeting areas. Where there should be highly visible people who are running the show.
101	As we were going down the stairs it was hard to hear the P.A. system because of all the talking. That is not the fault of CSUF. Hopefully in a real crisis there wouldn't be as much talking and people would listen to the announcement.
102	People did not evacuate far enough from the buildings.
103	Once outside the college park building I felt there was a lack of leadership to get people out and away from the building.
104	please see previous comments
105	Where do we meet?
106	Run on alarms.
107	Our division did not have a pre-determined place to meet in the parking lot.
108	Students needed more info
109	Only the loudness was an issue for me. My supervisors knew right where to go, and it was easy to follow them.
110	As already pointed out, there was confusion when to enter the buildings since the alarms were still going off.
111	Evacuating the buildings - students did not understand why they had to evacuate. A few were very vocal and refused to leave.
112	WE were left standing for 2 hours with NO communication from anyone!
113	The fact that the emergency alarm system and innercomm system doesn't reach the parking office.
114	all aspects worked well in my opinion
115	There were no response personnel the same as what happen the real earthquake. We do not have an acceptable plan for our disabled person. The loud speakers cannot be heard outside.
116	There was no one on my floor to tell me where to go although I knew not to use the elevators. There was a building marshall in the stairwell that I used but they did not say anything to me. No one directed me to the nearest exit although I used that one.
117	The alarm system continued to operate after the drill was over; this would probably not be a big issue in the case of a real earthquake.
118	knowing how to exit building - OK to use bridges and outside stairs? If not, we should be told this. Once people outside, they didn't meet to count heads or stay as far as possible from buildings
119	Classroom and office evacuations seemed to go well; unsupervised students in library/hallways/outside did not participate willingly.
120	Need a follow up or a drill without prior notification. Students still express fear that it was smooth because everyone knew it was coming.
121	text message and email message "This is only a drill" should arrive earlier not after the event
122	Just that the alarm kept going off.

123	couldn't hear when under my desk
124	Mostly students showing disrespect towards marshals when asked to move away from buildings. Defying orders to move.
125	The email/phone notifications did not arrive until well after the drill was over. I know there are technical issues with calling/emailing so many people at once, but I would like to see improvement in this area.
126	One student told me she thought that there was a planned earthquake for a certain date, based on the posters on campus!
127	The alarm was not turned off after the drill was over.
128	there are no outdoor speakers on the outside of Mihylo hall. no one could hear the all clear or any messages that may have been relayed.
129	You already know about the resetting the alarm system.
130	speakers were not loud enough to be heard amid of panic. noticed that students are not yet well aware of the fact that after evacuating the building they should clear at least 150 feet from the building or other surrounding buildings.
131	same comment
132	the needless standing around for 2 hours of most of the trades personnel. No radio communication was used, this is our line of communication.
133	announcements outside...there were none
134	none
135	There was little or no known presence from upper management about the drill in housing. SCARY! our population lives here.
136	People did not understand how far away from the buildings to stand and did not take the drill seriously. Also, students did not understand what to do during the drill.
137	A lot of students did not take it seriously and were walking around and ignoring staff recommendations. A few 'guests' on campus were also ignoring directions. Perhaps passing out more orange vests?
138	Lack of specific directions for evacuation and evacuation areas.
139	police tape to have students stand behind it. They start creeping forward as more join them. Once they've practiced they will have a better idea how far out to go in a real emergency when there is no tape
140	It was difficult to hear the voice on the PA system.
141	n/a
142	people were oblivious as to how far they needed to stay away from the buildings, especially between LH & SGMG halls.
143	I noticed that there were people who had evacuated their building and stood right next to it or a nearby building. I don't think they knew where they were supposed to go once they evacuated the building.
144	Be more informative on exactly what was going to take place and how.
145	the evacuation was not quick enough. limited exit accessibility
146	We were sent back into the buildings only to have to listen to the alarm for 30 minutes more
147	coordination with academic units, faculty and students...in other words those who will be most impacted in an emergency.
148	Knowing it was coming. No one takes it serious and people were joking around about it. Some even came in after 10:30am to avoid having to go down the stairs and wait outside. Best way to do it is NOT tell any one about the practice drill.
149	ALL WE DID IS TUCKING UNDER OUR DESKS, AND THEN WALKING DOWN THE STAIRS TO THE OUTSIDE OF THE BUILDING. TELL ME HOW THIS PREPARED ME FOR A MAJOR 8.0 TO 9.0 EARTHQUAKE. DUMP ASS!
150	No person communicated anything to us. The alarm did not reset in McCarthy Hall for over 30 minutes after the drill was over. We never saw ANY building marshals.
151	The classroom in which I would have been teaching had the drill happened around 10 has no signs posted for emergency. When I went to the Dean's office, the secretary knew nothing about this and said to ask my department; no one there knew anything either.
152	the PA system could be a bit better
153	It was so similar to a fire drill that I did not see how it applied particularly to an earthquake.
154	People were standing directly next to the buildings... needed to move farther out, be told how far out.
155	see above
156	the main people who bring out the emergency bag need to remember where it's kept at all times
157	Could not hear the voice of the emergency system giving direction.

158	Turning off the alarms after the drill was completed. We had the alarms sounding for 40 minutes after the drill was finished.
159	See earlier communication in this survey.
160	Just the announcement speakers.
161	flyers/posters were not evenly distributed or posted.
162	thought it went very well
163	We weren't sure how long we should wait before re-entering the building
164	We did not know very clearly when the drill was over. Message outside said it is over. Inside the building message said it was still going on.
165	It was difficult to understand the information over the speaker - it was garbled
166	Telling us what NOT to do.
167	More in-classroom instructions about what to do during an emergency. These can be connected to the small emergency kit to be locked in the smart cabinet, along with the classroom pennant.
168	More info/signage to point way to emergency exits. Almost everyone tried to exit through main doors
169	I had read the emails regarding the drill and emergency procedures and I felt prepared, but my students had not a clear idea about what to do. Even if the faculty and staff should be prepared to guide and help students in an emergency, additional efforts should be made to inform them about safety procedures.
170	Fire alarms stayed on after the drill. Building marshalls had little/no training.
171	Not quite enough saturation. More would have been reached if each faculty, member was required to read, at least briefly discuss, and distribute, at least one flyer a semester about what to do and why it is important and why they should spread the word to family, friends and neighbors (as was reported in articles: If you have enough supplies but your unprepared neighbor does not, can you tell the neighbor 'no' when they ask for food or water? Will the neighbor listen to 'no'? Everyone needs to be prepared, so all are responsible for spreading the word.
172	Some of the speakers do not work or work poorly. Some FACULTY disregard the drill & are belligerent to the Building Marshalls
173	some faculty canceled class that day b/c they new the drill would interrupt...this defeats the purpose!! Those students should have been in a class room and made to participate (not to mention the faculty). We all need to work together to ensure preparedness.
174	Once everyone was outside you had captive audiences across campus. There should have been materials distributed, messages sent.
175	there are many aspects of preparation that need to be addressed by each department on campus. this only dealt with the response to the immediate crisis rather than to preparation.
176	Please see comment concerning the outside speaker on the east side of the Computer Science Building
177	Lack of accountability
178	Need to have a second set of marshalls assisting faculty and students away from the buildings.
179	I have listed my home phone, cell phone as emergency numbers. I received a message at home, but never received a message on my cell phone
180	I found it difficult to keep students (and faculty) 150 feet away from building. There were only two of us. We needed more assistance with this. Vendors on north side of building refused to close down--they are not located 150 away from the building and attracted students closer to the building.
181	n/a
182	I registered my cell phone with campus police but never received any text messages about the emergency
183	I am not sure if there are specific tasks/roles that faculty should play if an earthquake occurs during the middle of class.
184	I felt it was unclear whether or when to return
185	Everything worked well in my opinion.
186	NA
187	I came in after the drill, but the lights and drill instructions continued for at least 15 minutes. Very distracting.
188	I saw that after the people exit. They were not sure where to go or how far they should stand back.
189	Not all buildings have alarm/speaker notification. e.g. Physical Plant
190	Students do not know the meaning of distance from the building.

191	Communication between stall and emergency management is not existant.
192	I didn't receive the text messages and I am sure those will be severely delayed during an actual earthquake as they were in the previous earthquake.
193	Just the initial interior announcement volume.
194	The Police did not have the main key to stop the alarm system. The speakers did not work appropriately in the patio. We could not hear the instructions when to go back to the classrooms.
195	The alarm system at the end of the drill wouldn't stop.
196	It would be nice to have some guidance about what to do after an earthquake of that magnitude. I assume campus would close, freeways might be in disarray. What are we all supposed to do after the shaking stops and we've evacuated from the buildings?
197	Students lined up in front of the counter really have no where to duck under anything.
198	I was surprised at the number of people who initially were standing next to the buildings. What were they thinking?!?!
199	I have a hard time slowing myself down to read and follow-up on the info provided. It's up to me to give this the priority it deserves.
200	Getting out from under my desk when told, I joined colleages in evaculating the building, standing out front until told to return to the office. I don't consider that "practice" for a real disaster.
201	Alarms continued to sound long after the drill was over.
202	Messages on the speakers were confusing or mis-stated. Example, "Fire Drill" instead of "Earthquake Drill".
	Outside speakers garbled.
203	No one takes roll so how do you know who is left inside or who has left campus?. In quad only saw one marshall trying to move people away from building and only few feet. People way to close to building.
204	I was not present, but I heard that students were reluctant to move away from buildings--didn't listen to the marshalls. This is to be expected in a drill.

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